

# From the Coronavirus Support Hub:

## Coronavirus update

On behalf of Fuel Card Services, we hope that you and your business are as safe and healthy as possible.

At present, like most businesses in the U.K. we are constantly monitoring and following all government guidelines and advice on how to keep our customers and people safe.

In these times of uncertainty it is important to maintain a strong sense of community, so we would like to offer any help we can to allow you and your team to remain supported and connected to Fuel Card Services.

Currently all our offices and departments are unaffected, but we also have a business continuity plan in place to ensure minimal disruption to our customers. We are also working closely with all our fuel provider partners to again ensure total support for our customers.

Should we encounter any issues that might affect our customers, we will attempt to contact you via our usual channels. You will also find updates via our websites and social media.

### **Important note for existing customers:**

Please take this opportunity to register and use our online portal called MyFleetHub via [www.myfleethub.co.uk](http://www.myfleethub.co.uk) and where possible enable additional users where you will always be able to access your account and manage your cards etc.

Should you wish to cancel or order additional fuel cards, in the short term, please send an email to [support@fuelcardservices.com](mailto:support@fuelcardservices.com) which will ensure your request is actioned. It is important to detail your business name, contact details and account number within the email.

We look forward to continuing to support you through the coming months.  
*The Fuel Card Services Team*